Release Notes
Amazon Commercial Connect

Date: 25-05-2023

Version: 1.3.0.39687 (Win), 1.3.0.39687 (Mac)

New features:

- Support for new SDK 12.0 (call control unit)
- Support for new application languages: Simplified Chinese and Traditional Chinese.

Changes and bug fixes:

- Improved experience to move application window.
- System improvements

Known Issues:

- For Mac OS 13.1 and above machine, EPOS Connect will not work after reboot the machine.

  Work around is to restart the service, this will work till the next reboot. Steps are given below.

  Open the terminal, then at the command prompt, first unload the running service
  " sudo launchctl unload /Library/LaunchDaemons/com.EPOS.EPOSConnect.plist ".
  Second load the service by running this command :-
  " sudo launchctl load -w /Library/LaunchDaemons/com.EPOS.EPOSConnect.plist ".

SOFTWARE RELEASE HISTORY

Date: 31-01-2023

Version: 1.2.0.37647(Win), 1.2.0.37647(Mac)

New features:

- Support to show battery status for AC Speakerphone.

Changes and bug fixes:

- System improvements

Known Issues:

- For Mac OS 13.1 and above machine, EPOS Connect will not work after reboot the machine.

  Work around is to restart the service, this will work till the next reboot. Steps are given below.

  Open the terminal, then at the command prompt, first unload the running service

" sudo launchctl unload /Library/LaunchDaemons/com.EPOS.EPOSConnect.plist ".
Second load the service by running this command :-
" sudo launchctl load -w /Library/LaunchDaemons/com.EPOS.EPOSConnect.plist ".

Date: 07-07-2022

Version: 1.1.0.32230(Win), 1.1.0.32230(Mac)

New features:

- Support Mac OS 12.

Changes and bug fixes:

- Fixed the issue that sidetone value in Amazon Commercial Connect does not match when the sidetone is changed from Windows PC.

Known Issues:

- None.

Release Date: 16-05-2022

Version: 1.0.0. 29086 (Win), 1.0.0.29086 (MAC)

New features:

- Support for new devices – AC Headset UC, AC Commuter, AC Premium, AC Wireless Dongle, AC Speakerphone.

Changes and bug fixes:

- None

Known Issues:

- Sidetone value in Amazon Commercial Connect for AC Commuter does not match when the sidetone is changed from Windows PC.
  (Work Around: The Sidetone value can be changed from the Amazon Commercial Connect UI.)